### **2**: 0191 3778377



# The Resilient Mindset

**Duration**: 1 day

## **Course Overview**

The aim of this workshop is to provide managers and leaders with the knowledge and confidence to understand the Resilient Mindset and build resilience in times of change and uncertainty.

## **Learning Outcomes**

By the end of this workshop, you will have additional tools and enhanced skills to understand:

- What we mean by a 'Resilient Mindset'.
- Our emotional triggers
- How to respond to difficult situations and people
- How to develop clear boundaries
- What happens when things go wrong?
- Theories and models to build your resilient mindset
- How to regulate our emotions to create healthy moments.

## **Cour Content**

## Introductions and objectives for the day

Getting to know the trainer and delegates. Review of pre course Resilience questionnaire

#### Foundations for a resilient mindset

By the end of this session delegates will have considered and discussed— The Resilient Mindset Understanding stress and its causes What influences our Resilience Impact of low resilience

#### **Our Emotional State**

By the end of this session delegates will have considered and discussed – Our belief system
The Frame of Reference
Emotional Intelligence
Thinking fast and thinking slow
Our emotional backpack

## **Building a resilient mindset**

By the end of this session delegates will have considered and discussed – The growth mindset Understanding Boundaries

#### The power of reflection

By the end of this session delegates will have considered and summarised – Calming the nerves
6 C's 0f a resilient mindset
3 R's of resilient
ABC of resilience

#### **Review and Action Planning**

By the end of this session delegates will have – Shared their personal key learning points from today's session. Created a personal action plan on building resilience.