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## **Microsoft Managing Modern Desktops MD101**

**Duration**: 5 Days

#### **Overview**



As desktops has evolved, so have methods for deploying and updating them. In this course, you'll learn how to plan and implement an operating system deployment strategy. This course will help you understand the various methods available, the scenarios they're suited for, as well as how to deploy Windows using modern methods. This course will also cover planning and implementing an update strategy for Windows.

During this course, you'll be introduced to key components of modern management and co-management strategies. You'll examine what it takes to incorporate Microsoft Intune into your organization and how to use it to manage modern desktops and devices. You'll also learn about methods for deployment and management of apps and browser-based applications.

In this course, the student will be introduced to the key concepts of security in modern management. This course covers authentication, identities, and access, as well as about how to protect these categories. The student will be introduced to Azure Active Directory and learn how to use Microsoft Intune to protect devices and data with compliance policies. Finally, this course will cover key capabilities of Azure Information Protection and Windows Defender Advanced Threat Protection and how to implement these capabilities.

### **Target Audience**

The Modern Desktop Administrator deploys, configures, secures, manages, and monitors devices and client applications in an enterprise environment. Responsibilities include managing identity, access, policies, updates, and apps. The MDA collaborates with the M365 Enterprise Administrator to design and implement a device strategy that meets the business needs of a modern organization.

The Modern Desktop Administrator must be familiar with M365 workloads and must have strong skills and experience of deploying, configuring, and maintaining Windows 10 and non-Windows devices. The MDA role focuses on cloud services rather than on-premises management technologies.

## **Special Notice**

This course is comprised of the following Microsoft Official Curriculum modules:

MD-101T01 Deploying the Modern Desktop
MD-101T02 Managing Modern Desktops and Devices

MD-101T03 Protecting Modern Desktops and Devices

## **Prerequisites**

The Modern Desktop Administrator must be familiar with M365 workloads and must have strong skills and experience of deploying, configuring, and maintaining Windows 10 and non-Windows devices. This knowledge can be gained from attending course MD100 'Microsoft Windows 10'. The MDA role focuses on cloud services rather than on-premises management technologies.

## **Objectives**

- Develop an Operating System deployment and upgrade strategy
- Understand the different methods of deployment.
- Understand which scenarios on-premise and cloud-based solutions can be used for.
- Deploy and migrate desktops to Windows 10.
- Plan and configure Windows Update policies.
- Understand the benefits and methods of co-management strategies.
- Configuring Intune
- Enrol devices in Intune and configure device policies
- Manage user profiles and folder redirection
- Plan a mobile application management strategy
- Manage and deploy apps, including Office 365 ProPlus and Internet
- Explorer settings
- Describe the benefits and capabilities of Azure AD.
- Manage users using Azure AD with Active Directory DS.
- Implement Windows Hello for Business.
- Configure conditional access rules based on compliance policies.
- Describe the various tools used to secure devices and data.
- Implement Windows Defender Advanced Threat Protection.

#### **Course Content**

#### **Planning an Operating System Deployment Strategy**

This module explains how to plan and implement a deployment strategy. It covers various methods and scenarios for deploying Windows. It discusses on-premise and cloud technologies as well as considerations for new deployments, upgrading, and migrations.

#### Lessons

Overview of Windows as a service Windows 10 Deployment options Considerations for Windows 10 deployment

Lab: Practice Lab - Planning Windows 10 deployment

#### **Implementing Windows 10**

This module covers new modern methods for deploying Windows 10 such as Windows Autopilot and provisioning packages. This module also covers tool used in upgrade planning, application compatibility and migration methods.

#### Lessons

Implementing Windows 10 by using dynamic deployment Implementing Windows 10 by using Windows Autopilot Upgrading devices to Windows 10

Lab: Practice Lab - Implementing Windows 10 Creating and deploying provisioning package Migrating user settings Deploying Windows 10 with AutoPilot

#### **Managing Updates for Windows 10**

This module covers managing updates to Windows. This module introduces the servicing options for Windows 10. Students will learn the different methods for deploying updates and how to configure windows update policies.

#### Lessons

Implementing Windows 10 by using dynamic deployment Implementing Windows 10 by using Windows Autopilot Upgrading devices to Windows 10

Lab: Practice Lab - Managing Updates for Windows 10 Manually configuring Windows Update settings Configuring Windows Update by using GPOs

#### **Device Enrolment**

In this module, students will examine the benefits and prerequisites for co-management and learn how to plan for it. This module will also cover Azure AD join and will be introduced to Microsoft Intune, as well as learn how to configure policies for enrolling devices. The module will conclude with an overview of device inventory in Intune and reporting using the Intune console, Power BI and Microsoft Graph.

Lessons

Device management options

Manage Intune device enrollment and inventory

Lab: Practice Lab - Device Enrollment and Management
Installing the MDM Migration Analysis Tool (MMAT)
Obtain Intune and Azure AD Premium licenses and enable device management
Enrolling devices in Intune
Managing devices in Intune
Creating device inventory reports

#### **Configuring Profiles**

This module dives deeper into Intune device profiles including the types of device profiles and the difference between built-in and custom profiles. The student will learn about assigning profiles to Azure AD groups and monitoring devices and profiles in Intune. The module will conclude with an overview of using Windows Analytics for health and compliance reporting.

Lessons
Configuring device profiles
Managing user profiles
Monitoring devices

Lab: Practice Lab - Managing profiles
Configuring roaming user profiles and Folder Redirection
Create and deploy device profile based on the scenario
Change deployed policy and monitor user and device activity
Configuring Enterprise State Roaming

#### **Application Management**

In this module, students learn about application management on-premise and cloud-based solutions. This module will cover how to manage Office 365 ProPlus deployments in Intune as well as how to manage apps on non-enrolled devices. The module will conclude with an overview of Enterprise Mode with Internet Explorer and Microsoft Edge and tracking your installed applications, licenses, and assigned apps using Intune.

Lessons
Implement Mobile Application Management (MAM)
Deploying and updating applications
Administering applications

Lab: Practice Lab - Managing Applications
Deploying apps by using Intune
Configure and deploy Office 365 ProPlus from Intune
Configure mobile application management (MAM) policies in Intune

#### **Managing Authentication in Azure AD**

In this module, students well be introduced to the concept of directory in the cloud with Azure AD. Students will learn the similarities and differences between Azure AD and Active Directory DS and how to synchronize between the two. Students will explore identity management in Azure AD and learn about identity protection using Windows Hello for Business, as well as Azure AD Identity Protection and multi-factor authentication. The module will conclude with securely accessing corporate resources and introduce concepts such as Always On VPN and remote connectivity in Windows 10.

Lessons
Azure AD Overview
Managing identities in Azure AD
Protecting identities in Azure AD
Managing device authentication
Enabling corporate access

Lab: Practice Lab - Managing objects and authentication in Azure AD
Enabling and configuring Azure AD Premium with Enterprise Mobility + Security (EMS) tenant
Creating user and group objects with UI and Windows PowerShell
Configuring Self-service password reset (SSPR) for user accounts in Azure AD
Joining a device to Azure AD

#### **Managing Devices and Device Policies**

In this module, students will be introduced to managing device security with Intune. Students will discover how Intune can use device profiles to manage configuration of devices to protect data on a device. Students will learn how to create and deploy compliance policies and use compliance policies for conditional access. The module concludes with monitoring devices enrolled in Intune.

Lessons
Microsoft Intune Overview
Managing devices with Intune
Implement device compliance policies

Lab: Practice Lab - Managing devices
Configuring Microsoft Intune for device management
Configuring compliance policies and device profiles
Enrolling Windows 10 devices and managing compliance

#### **Managing Security**

In this module, students will learn about data protection. Topics will include Windows & Azure Information Protection, and various encryption technologies supported in Windows 10. This module also covers key capabilities of Windows Defender Advanced Threat Protection and how to implement these capabilities on devices in your organization. The module concludes using Windows Defender and using functionalities such as antivirus, firewall and Credential Guard.

Lessons
Implement device data protection
Managing Windows Defender ATP
Managing Windows Defender in Windows 10

Lab: Practice Lab - Managing Security in Windows 10 Configuring Encrypting File System (EFS) Configuring BitLocker Configuring a WIP policy in Intune Configuring Windows Defender